

Hardscape and Lighting Installation Limited Warranty

Gill Landscape Contracting, Inc. guarantees that all hardscape and lighting installations meet or exceed industry standards for up to one (1) year from the date of project completion. This warranty is valid only for the original purchaser and applies to both commercial and residential projects that have been properly maintained according to manufacturer guidelines, industry best practices, and the project's specifications. The warranty covers:

• **Product Defects**: Any defects in materials or installation, including damage due to improper installation, paver movement or sinking, wall structural issues, or design flaws.

Exclusions:

- **Labor Charges**: Only the product itself is covered under warranty. **Labor** charges for any required repairs or reinstallation are not included and will incur a service fee.
- Proof of Purchase: Proof of purchase is required to submit a warranty claim.
- **Color Variations**: Gill Landscape Contracting, Inc. disclaims any warranty related to color variations or discrepancies based on the selection made by the customer.
- **Efflorescence**: Efflorescence, a natural white deposit common on concrete and masonry surfaces, is not covered under this warranty.
- Polymeric Sand: Any installed polymeric sand is excluded from the warranty.
- **Damage after Completion**: Damage caused by chemicals, physical force, or other external factors after project completion is not covered under this warranty.

Warranty Requests:

Before submitting a warranty claim, please review our warranty and care guides to ensure eligibility. Warranty information, including manufacturer warranties, can be found at <u>Gill Landscape Contracting Resources</u>.

To submit a warranty request, please visit Gill Landscape Contracting Warranty Form.